



Tourist Destination / Event Ticket Sales Script

- Do you require a seat reserved for visitors with low vision or blindness?
- Will you be accompanied? How many people are in your group?
- Will you require extra space for a dog guide?
- How will you be arriving? Would you like directions to the accessible entrance?
- Would you like to be guided to your seat by our access and orientation champion?
- Will you require audio description via headset or through our app?
- Have you listened to our visitor information available on the website, or by dialling #1 via the main phone line?