



**Making Tourism Accessible for Visitors  
who are Blind or have Low Vision**

**Project References**

NB All links current as of May, 2024

Abadi Accessibility News (2011) *How Do Architects Deal with “Head Knockers” Under Stairs?* Available at [Abadi Accessibility News: How do architects deal with "head knockers" under stairs?](#)

*Accessible Tourism in Australia and Queensland.* (2018). [Factsheet] Tourism Research Australia

[https://www.tra.gov.au/ArticleDocuments/258/Accessible%20Tourism%202018\\_%20Factsheet\\_QLD.pdf.aspx?Embed=Y](https://www.tra.gov.au/ArticleDocuments/258/Accessible%20Tourism%202018_%20Factsheet_QLD.pdf.aspx?Embed=Y)

*Accessible Tourism In Victoria And Queensland January 2018 Summary 2 Destination Visitor Survey: Accessible Tourism In Victoria And Queensland* (2018) Tourism and Events Queensland. Available at: <https://teq.queensland.com/content/dam/teq/corporate/corporate-searchable-assets/industry/research/special-reports/Accessible-tourism-in-Queensland-and-Victoria.pdf?redirect=research-and-insights/economics-and-specialised-reports/accessible-tourism>

Anderson, V (2024) *Meeting a person with Vision Loss.* Available at <https://vickieanderson.com.au/meeting-a-person-with-vision-loss/>

Anderson, V (2024) *How to Guide a Person with Vision Loss.* Available at <https://vickieanderson.com.au/how-to-guide-a-person-with-a-vision-loss/>

Australian Government – Business (2024) *Develop Your Business Plan.* Available at [Develop your business plan | business.gov.au](https://www.business.gov.au/develop-your-business-plan)

Australian Government Department of Social Services (no date) *National Standards for Disability Services*. Available at <https://www.dss.gov.au/our-responsibilities/disability-and-carers/standards-and-quality-assurance/national-standards-for-disability-services>

Australian Government – Federal Register of Legislation (2020) *Disability (Access to Premises – Buildings) Standards 2010*. Available at <https://www.legislation.gov.au/F2010L00668/2011-05-01/text>

Australian Human Rights Commission (no date) *Disability Discrimination*. Available at <https://humanrights.gov.au/our-work/disability-rights/disability-discrimination>

Australian Human Rights Commission (no date) *Disability Standards*. Available at <https://humanrights.gov.au/our-work/disability-rights/disability-standards>

Australian Human Rights Commission (no date) *A Quick Guide to Australian Discrimination Laws*. Available at [https://humanrights.gov.au/sites/default/files/GPGB\\_quick\\_guide\\_to\\_discrimination\\_laws\\_0.pdf](https://humanrights.gov.au/sites/default/files/GPGB_quick_guide_to_discrimination_laws_0.pdf)

Australian Human Rights Commission (2014) *World Wide Web Access: Disability Discrimination Act Advisory Notes ver 4.1*. Available at [https://humanrights.gov.au/our-work/disability-rights/world-wide-web-access-disability-discrimination-act-advisory-notes-ver?\\_ga=2.192234538.1808382377.1698806824-1707268143.1698806824](https://humanrights.gov.au/our-work/disability-rights/world-wide-web-access-disability-discrimination-act-advisory-notes-ver?_ga=2.192234538.1808382377.1698806824-1707268143.1698806824)

Barrier Group (no date) *Double Belt Posts Portable*. Available at [Double Belt Posts, Double Retractable Barriers \(barsec.com.au\)](#)

Braille Sign Supplies (no date) *Braille Lift Sign*. Available at [Braille Lift Sign - Braille Sign Supplies](#)

Bronson Safety (no date) *Keep Your Car Park Safe with Compliant Speed Humps*. Available at [WHS Equipment by Bronson Safety | Signs, Barriers, Traffic & More](#)

Childs, C. (2022a) *Tourism Access and Inclusion: Best Practice Guidelines for Tourism MSMEs in APEC APEC Tourism Working Group*. Available at: [https://www.apec.org/docs/defaultsource/publications/2022/4/tourism-access-and-inclusion-best-practice-guidelines-for-tourismmsmes-in-apec/222\\_twg\\_tourism-access-and-inclusion.pdf](https://www.apec.org/docs/defaultsource/publications/2022/4/tourism-access-and-inclusion-best-practice-guidelines-for-tourismmsmes-in-apec/222_twg_tourism-access-and-inclusion.pdf).

City of West Torrens (no date) *Strobie Pole Art*. Available at [Traveling with Pets and Service Animals | Port of Seattle \(portseattle.org\)](#)

Connor, S. (2023) *LinkedIn: Creating Accessible Content*. Available at [Creating accessible content on LinkedIn](#)

CNIB Foundation (no date) *Clearing Our Path Version 2.0 Stairs*. Available at [Stairs – Clearing Our Path Version 2.0](#)

CNIB Foundation (no date) *Clearing Our Path Version 2.0 Guidance Tactile Walking Surface Indicators*. Available at <https://clearingourpath.ca/index.php/design-needs/exterior-and-interiors/tactile-walking-surface-indicators/guidance-tactile-walking-surface-indicators/>

CNIB Foundation (no date) *Clearing Our Path Version 2.0 Indoor and Outdoor Guide Dog Relief Areas*. Available at <https://clearingourpath.ca/index.php/design-needs/exterior-design-elements/maintenance/indoor-and-outdoor-guide-dog-relief-areas/>

Department of Tourism, Major Events, Small Business and the Commonwealth Games Inclusive Tourism (2016) *Inclusive Tourism - Making Your Business More Accessible and Inclusive*, Queensland Government. Available at: <https://www.publications.qld.gov.au/dataset/inclusive-tourism/resource/6edc79fe-36ff-4cb1-a8e2-6ca2658d0be7>.

Designfordignity (no date) *Design for Dignity: Guidance on Premises Car Parking*. Available at <http://ww38.designfordignity.com.au/retail-guidelines/dfd-06-05-car-parking.html#:~:text=Design%20focus,every%20100%20spaces%20after%20that>

Display Shops (no date) *3m Queue Stanchions*. Available at <https://www.slimlinewarehouse.com.au/qltwinpsv/queue-stanchions?srsId=AfmBOoohNarDrIrlsKKH8TmkV0WlWXtP1l6hXd52rsDPhKL8wOUaAoz51w8>

European Commission (no date) *Tourism for All, European Commission*. Available at: [https://single-market-economy.ec.europa.eu/sectors/tourism/eu-funding-and-businesses/business-portal/accessibility\\_en](https://single-market-economy.ec.europa.eu/sectors/tourism/eu-funding-and-businesses/business-portal/accessibility_en)

Facebook (2022) *Creating Accessible Content*. Available at [Creating accessible content \(facebook.com\)](https://www.facebook.com)

Heng, M. (2019) *What Is Accessible Travel, and Why Should We Be Talking about It?*, *Intrepid Travel Blog*. Available at: [So, What Is Accessible Travel? | Intrepid Travel Blog](https://www.intrepidtravel.com/blog/so-what-is-accessible-travel/)

Heng, M. (2022a) *Tourism Access and Inclusion: Best Practice Guidelines for Tourism MSMEs in APEC APEC Tourism Working Group*. Available at: [https://www.apec.org/docs/default-source/publications/2022/4/tourism-access-and-inclusion-best-practice-guidelines-for-tourism-msmes-in-apec/222\\_twg\\_tourism-access-and-inclusion.pdf](https://www.apec.org/docs/default-source/publications/2022/4/tourism-access-and-inclusion-best-practice-guidelines-for-tourism-msmes-in-apec/222_twg_tourism-access-and-inclusion.pdf).

Instagram Help Centre (no date) *Accessibility*. Available at [Help Center \(instagram.com\)](https://help.instagram.com)

Lever, G. and Hicks, J. (2022) *Creating Real Inclusion: A Call to Arms to the Tourism Industry in Support of People with Disability*, Sparrowly Group. Edited by Sparrowly Group. Available at: <https://www.sparrowly.com/accessible-tourism> .

Australian Building Codes Board (2019) *National Construction Code* Available at <https://ncc.abcb.gov.au/editions/2019-a1/ncc-2019-volume-one-amendment-1/section-d-access-and-egress/part-d3-access-people>

Queensland Government (no date) *CPR Warning Signs*. Available at <https://www.qld.gov.au/housing/buying-owning-home/pool-safety/pool-laws-and-standards/cpr-and-warning-signs>

Queensland Government (2019) *Queensland's Human Rights Act 2019 - Summary*. Available at [https://www.qhrc.qld.gov.au/\\_data/assets/pdf\\_file/0007/22021/QHRC\\_A3Poster\\_QldHRA.pdf](https://www.qhrc.qld.gov.au/_data/assets/pdf_file/0007/22021/QHRC_A3Poster_QldHRA.pdf)

Queensland Government (2021) *Disability Service Plan*. Available at [https://www.des.qld.gov.au/\\_data/assets/pdf\\_file/0026/247058/disability-services-plan-2021-22.pdf](https://www.des.qld.gov.au/_data/assets/pdf_file/0026/247058/disability-services-plan-2021-22.pdf)

Queensland Government Business Queensland (no date) *Pool Safety Law*. Available at <https://www.business.qld.gov.au/industries/building-property-development/building-construction/laws-codes-standards/pool-safety>

Queensland Government Department of Tourism and Sport (no date) *Accessible Tourism Resources*. Available at [Accessible tourism resources | Department of Tourism and Sport \(dts.qld.gov.au\)](https://www.dts.qld.gov.au/accessible-tourism-resources)

Queensland Government (2016) Department of Tourism, Major Events, Small Business and the Commonwealth Games. *Inclusive Tourism, Queensland Government*. Available at: <https://www.publications.qld.gov.au/dataset/inclusive-tourism/resource/6edc79fe-36ff-4cb1-a8e2-6ca2658d0be7>

Queensland Government, Queensland Legislation (2024) *Anti-Discrimination Act 1991*. Available at <https://www.legislation.qld.gov.au/view/html/inforce/current/act-1991-085>

Queensland Tourism Industry Council and the Australian Tourism Industry Council (2018) *Your Guide to the Accessibility Self-Assessment Module* [Factsheet]. Available at <https://qticazure.blob.core.windows.net/crmblobcontainer/Your%20Guide%20to%20the%20Accessibility%20self-assessment%20module.pdf>

ResearchGate (2019) Going the Distance and Beyond: Simulated Low Vision Increases Perception of Distance Traveled During Locomotion. Available at [Left: View of a hallway similar to those used in the experiment. Right:... | Download Scientific Diagram \(researchgate.net\)](https://www.researchgate.net/publication/334111111-Going-the-Distance-and-Beyond-Simulated-Low-Vision-Increases-Perception-of-Distance-Traveled-During-Locomotion)

Rick Hansen Foundation (2020) *RHFAC Professional Handbook*.

RNIB (no date) How to Make Your Social Media Accessible. Available at [How to make your social media accessible | RNIB](https://www.rnib.org.uk/how-to-make-your-social-media-accessible)

SAI Global (2010) *Liscence for AS 1428-2-1992 Design for Access and Mobility – Enhanced and Additional Requirements – Building and Facilities*. Available at <https://www.simpsonbuildinggroup.com/wp-content/uploads/2011/09/AS-1428.2-1992-Design-for-access-and-mobility-Enhanced-and-additional-requirements-Buildings-and-faciliti.pdf>

Sea Seattle-Tacoma International Airport (no date) *Travelling with Pets and Service Animals*. Available at [Traveling with Pets and Service Animals | Port of Seattle \(portseattle.org\)](#)

Sydney Signs Portal (no date) *Glass Safety Decal Sydney*. Available at [GLASS SAFETY DECAL – SIGNS, GLASS DECAL, WALL STICKER AND WINDOW FROSTING IN SYDNEY \(sydney-signs-portal.com.au\)](#)

Tactical Mapping | *Intergovernmental Committee on Surveying and Mapping* (no date) [www.icsm.gov.au](http://www.icsm.gov.au). Available at: <https://www.icsm.gov.au/education/fundamentals-mapping/tactical-mapping>

The Valuable 500 (2022) *Making Travel Inclusive for All, The Valuable 500*. Available at: <https://www.thevaluable500.com/wp-content/uploads/2022/10/Trend-Report-Issue-9.pdf>.

Vettorino, M.Z. (no date) *Hubspot – Web Accessibility: The Ultimate Guide*. Available at [Web Accessibility: The Ultimate Guide \(hubspot.com\)](#)

Visibility (no date) *Providing Access for People with Vision Impairment*. Available at [Accessibility guidelines - VisAbility WA](#)

Visualise Braille and Tactile Signs (2022) *Brisbane Cross River Rail Tactile Maps*. Available at [Brisbane Cross River Rail Tactile Maps - Visualise](#)

World Tourism Organization (2013), *Recommendations on Accessible Tourism*, UNWTO, Madrid, DOI: <https://doi.org/10.18111/9789284415984>

*Your Guide to the Accessibility Self-Assessment Module*. (2018). [Factsheet] Queensland Tourism Industry Council and the Australian Tourism Industry Council [Your Guide to the Accessibility self-assessment module \(windows.net\)](#)

X Help Centre (no date) *Accessibility Features of X*. Available at [Accessibility features of X | X Help](#)