



**Making Tourism Accessible for Visitors
who are Blind or have Low Vision**

Self-Assessment Access Audit Checklists for Tourism Venues and Destinations

The Self-Assessment Access Audit Checklists had been developed by Braille House in conjunction with certified orientation and mobility specialists and in consultation with those with lived experience of blindness or low vision. The Checklists include links to standards, guides, products and resources.

The collection of Checklists sits within a wider suite of resources to assist businesses and destinations to welcome and cater for tourists who are blind or have low vision, particularly hospitality venues, accommodation facilities and tourist destinations. The full suite of materials is available through the Braille House website, initially to Queensland venues and destinations, then to the wider community by early 2025.

There are four Self-Assessment Access Audit Checklists in total:

1. **Whole of Venue** Self-Assessment Access Audit Checklist
2. **Accommodation Venue** Self-Assessment Audit Checklist
3. **Hospitality Venue** Self-Assessment Audit Checklist
4. **Tourism or Event Destination** Self-Assessment Audit Checklist

The Whole of Venue Access Checklist Audit is applicable to ALL venues / destinations. It needs to be undertaken with at least one other checklist, depending upon the services and opportunities offered. For example;

- a restaurant or café would engage with *both* the Whole of Venue Self-Assessment Access Checklist Audit *and* the Hospitality Venue Self-Assessment Audit Checklist.
- a museum, art gallery, discovery centre, themed park, or a stadium would engage with *both* the Whole of Venue Access Self-Assessment Checklist Audit *and* the Tourism or Event Destination Self-Assessment Audit Checklist. If the venue also included a café (for example), then the engagement with the Hospitality Venue Self-Assessment Audit Checklist is recommended.
- an accommodation facility inclusive of restaurant would engage with the Whole of Venue Self-Assessment Access Checklist Audit, *and* the Accommodation Venue Self-Assessment Audit Checklist, *and* the Hospitality Venue Self-Assessment Audit Checklist

Each checklist is divided into sections, and within each section there are number of access elements for the nominated 'facility auditor/s' to assess. The 'facility auditor' considers and records whether each element is:

- already in place
- has been planned for and the required adjustment is pending
- a minor adjustment and / or involves no / low cost
- a medium-term adjustment, whilst not requiring renovations does require some budget allocation

- longer-term adjustment, to be undertaken during future renovation / redevelopment
- ongoing in its nature
- not applicable

Ultimately, the Self-Assessment Access Audits will inform business planning for the short, medium and long term, through the identification and establishment of development and improvement goals.

Important to note: Braille House can assist businesses. Contact us if you have questions or need assistance with the development and production of braille and tactile resources. For example, we can assist with braille signage, tactile QR code indicators, tactile maps, and “twin vision” documents (such as menus, hotel compendiums) with large print and braille, which further have access to audio, via a tactile QR code.

Reach out and discuss your needs with us at Braille House...

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